

ALL INDIA UNION BANK EMPLOYEES FEDERATION

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5th September 2018

Circular No. 58/XVI/2018

To All Units and CC members &
Woman Sub-Committee Members

Dear Comrades,

Branch Business Hours

You might have come across the Instruction Circular No. 1291:2018 dated 27th August 2018 issued by the General Manager, Personal Banking & Operations Department on the above-mentioned subject. The content of the circular is totally similar with that of the Instruction Circular No. 00014-2015 dated 17th March 2015 issued by the then General Manager, PBOD on the same subject so far Counter Timings for Cash Transactions, Un-interrupted Banking Hours, Extended Business Hours for Non-cash Banking Transactions are concerned; the only exception is that the present circular is meant for five days as in the meantime the concept of half working day on Saturdays has been done away with. Therefore, the purpose behind reiterating same instructions of 2015 for those areas of banking operation is not clear. That apart, in none of these two circulars there is any instruction for 5.30 hours timing for cash transaction whereas in most of the branches timing for cash transaction has been fixed for 5.30 hours. Naturally, it has become imperative to have an empirical study on such operations and ancillary matters in branches with reference to said instructions.

Therefore, all the branches are requested to send required particulars in the enclosed format at the earliest. Units are requested to collect the same from branches under their jurisdiction and send the same to Federation headquarters.

In the meantime, all are requested to approach their respective Branch Head for fixing the counter timing for cash transactions for 5 hours and to notify the same in the branch premises. Any refusal by the Branch Heads has to be appropriately dealt with by the respective State leaderships or to be referred to the headquarters of the Federation.

With Greetings,

Yours comradely



Jagannath Chakraborty
General Secretary